

# Important information regarding: Turkey Istanbul Airport Bombings

**Issued: 30 June 2016**

There have been deadly explosions and gunfire exchanges at Ataturk international airport in Istanbul, Turkey. Media are reporting that at least 36 people have been killed and dozens injured after three suicide bombers opened fire near an entry point to the terminal and blew themselves up after police fired at them.

Our condolences and sympathy go to all those affected by this terrorist attack and the people of Turkey.

**If you are in Istanbul and need medical assistance, please call our 24 hour emergency assistance team immediately on +61 2 8907 5597.**

**We further urge you to pay close attention to local media and emergency services, following any instructions provided.**

If you are planning to travel to Istanbul, we encourage you to contact your travel agent or airline as soon as possible as we understand some travel providers are waiving the cost to change itineraries directly impacted by this event.

Terrorism is not a general exclusion under our policies however, it is excluded under certain benefits. Accordingly, coverage will depend on the benefit being claimed.

If you have any further enquiries please contact our Customer Service team on 0800 500 248 between 8.00am and 5.30pm Monday to Friday and 10am and 2pm Saturday